

False alarms account for more than 90% of all alarm activation calls to the Mesilla Valley Regional Dispatch Authority (MVRDA). To reduce unnecessary calls for service and better use limited police resources, all owners of electronic security alarm systems in the City of Las Cruces **MUST** obtain a permit (vehicle alarms are excluded).

Who needs an alarm permit?

Any person or entity (corporation, partnership, proprietorship, government, educational institution, etc.) owning or leasing a security alarm system, or on whose premises a security alarm system is maintained for protection of the property must have a permit. This includes fire, hold-up, panic, and burglar alarms. It does not include vehicle alarms.

Things you should know about your permit.

- Permit is valid for 12 months from date of issuance and must be renewed annually.
- Make sure your monitoring company has your permit number.
- Permit cannot be transferred to another person or location.
- This permit is required for properties within the City of Las Cruces.

What is the permit fee?

The annual permit registration fee for alarm system users is as follows:

- Residential** (new/renewal) - **\$25.00**
- Commercial** (new/renewal) - **\$25.00**

What is a false alarm?

False alarm is activation of any alarm system resulting in notification of Police or Fire Dept for which the responding Public Safety Officer finds no evidence of criminal activity, fire, smoke, carbon monoxide, heat or other threat of emergency of the kind for which the Alarm System was designed to give notice.

What is the fine for a false alarm?

Per permit year, fines for the first two false alarms at a permitted address are waived. Fines for subsequent alarms are as follows:
False Alarm 3- \$100.00
False Alarm 4- \$200.00
False Alarm 5- \$300.00
False Alarm 6 or more- Address is placed on verified response status.

- If police respond to an unregistered alarm, the owner will be fined \$100.00

What happens if I fail to pay a fine?

Failure of an alarm user to make payment of any penalty(ies) assessed within 30 days from the date of the invoice will result in alarm user being placed in verified response status until payment is received.

What is a verified response status?

When an address is placed on verified response status, police will only respond if an on-site verification of an alarm has been done by the alarm owner or key holder, a witness observing criminal activity, a private guard service, or electronic feedback of criminal activity.

Can I appeal a false alarm fine?

Penalties and other enforcement decisions may be appealed by filing a written notice of appeal within 10 days after the date of notification of the assessment of penalty(ies) or other enforcement decision. The failure to give notice of appeal within this time period shall constitute a waiver of the right to contest the assessment of penalty(ies) or other enforcement decision.

Appeal forms can be obtained by contacting:
Alarm Systems Administrator
c/o MVRDA
911 Lake Tahoe Ct.
Las Cruces, NM 88007
(575) 647-6805 // Alarms@MVRDA.org

***For Your Protection:
Register Your Alarm***



Las Cruces Alarm Permit Application





Las Cruces Alarm System Permit Application

Mesilla Valley Regional Dispatch Authority
911 Lake Tahoe Ct. / Las Cruces, NM 88004
Phone: (575) 647-6805 Email: Alarms@MVRDA.org

DEPARTMENT
USE ONLY:

This application is for a (check one):
 Business \$25 Residence \$25

Please print legibly. Mail this completed application to the above address. Enclose check or money order for the proper registration fee amount payable to: CITY OF LAS CRUCES. Do NOT send cash.

Boxes indicated with an * are required fields. Incomplete or illegible applications cannot be processed.

1. Alarm User Information (Alarm Location)

* Last Name * First Name Middle Initial

* Street # and Street Name * Email Address

Apt/Suite/Room # * City/Town State * Zip Code

* Primary Phone * Secondary Phone Cell Phone/Pager Number

If a business location, provide Business Trade Name & Corporate Ownership information

2. Mailing Address (If different from Alarm Location)

* Street # and Street Name

* Apt/Suite/Room # * City/Town State * Zip Code

3. List two (2) people to contact in the event of an alarm (who can respond within 30 minutes)

Last Name #1 First Name #1

Primary Phone Secondary Phone Cell Phone/Pager Number

Last Name #2 First Name #2

Primary Phone Secondary Phone Cell Phone/Pager Number

4. Alarm Company Information

* Company Name * Phone Number

5. Monitoring Company Information (if different from Alarm Company)

Company Name Phone Number

>> If you have NOT received an alarm permit within 10 business days, please call (575) 647-6805. <<
>> This alarm permit is required to receive police response to your alarm system. <<